## A. Communication

1. The patient was given adequate opportunity to express their problems

Yes No Not sure

2. The nature of the patient's problem was explained to them

Yes No Not sure

3. The patient was able to discuss what could be done to help them

Yes No Not sure

4. The doctor used language that the patient could understand

Yes No Not sure

## B. Doctor-patient relationship

5. The doctor treated the patient with respect

Yes No Not sure

6. The doctor was sensitive to the patient's feelings

Yes No Not sure

7. The patient seemed to feel at ease with the doctor

Yes No Not sure

## C. Professional attributes

8. The doctor appeared to be competent

Yes No Not sure

9. The patient seemed to trust the doctor

Yes No Not sure

## D. Overall

10. I think the patient would come to see this doctor again

Yes No Not sure